

FITFIX GYM SERVICES

Official Rate Card • Commercial & Residential Equipment

1. Standard Service & Inspection Fees

Service Type	Description	Standard Rate
Call-Out / Diagnostic Fee	Initial inspection, troubleshooting, and fault finding (applies to first hour)	\$85.00 / visit
Standard Labor Rate	Hourly rate for general repair and parts replacement after the first hour	\$65.00 / hour
Emergency / After-Hours Call-Out	Urgent breakdown response outside standard business hours	\$135.00 / visit
Equipment Assembly & Installation	Unboxing, leveling, and full calibration of new fitness units	\$90.00 / unit

2. Preventive Maintenance Packages (Recurring)

Package Type	Inclusions & Frequency	Rate (Per Month)
Basic Plan (Residential)	Bi-annual checkup, belt tensioning, lubrication, and safety testing (up to 3 assets)	\$45.00 / month
Standard Plan (Light Commercial)	Quarterly complete cleaning, tracking calibration, electrical diagnostics (up to 10 assets)	\$150.00 / month
Premium Plan (Full Commercial Club)	Monthly deep cleaning, cable/pulley integrity testing, structural checks (Unlimited assets)	\$350.00 / month

3. Specialized Component Repair Rates

Equipment / Category	Common Repair / Service Action	Est. Labor Cost
Treadmills	Walking belt replacement, drive motor calibration, deck flipping	\$120.00 - \$180.00
Ellipticals & Cross-Trainers	Alternator replacement, ramp guide cleaning, drive belt tracking	\$110.00 - \$160.00
Exercise / Spin Bikes	Flywheel bearing replacement, resistance brake pad overhaul	\$75.00 - \$120.00
Selectorized Strength Stations	Steel cable swaging, pulley wheel replacement, guide rod polishing	\$90.00 - \$150.00
Functional Trainers / Cable Crossovers	Weight stack pin replacement, multi-angle pulley re-alignment	\$130.00 - \$200.00

Terms & Conditions:

1. **Spare Parts Cost:** Listed rates cover labor and diagnosis only. Cost of replacements parts, belts, and cables will be quoted separately.
2. **Warranty:** All repair labor carries a 90-day execution warranty. Defective spare parts are subject to manufacturer warranty terms.
3. **Cancellation:** Service cancellations must be requested at least 24 hours prior to the scheduled visit to avoid a 50% call-out fee forfeiture.
4. **Payment terms:** Residential accounts require payment upon service completion. Approved commercial club accounts operate on standard Net 15/30 terms.